



MWA Intelligence, Inc.  
17250 N. Hartford Drive  
Suite 102  
Scottsdale, AZ 85255  
800.875.2371  
www.mwaintelligence.com

## **MWA Intelligence and IKON Office Solutions Renew Service Contract**

***Extension agreement provides field techs, management and IKON clients with ongoing access to Intelligent Service advantages***

**SCOTTSDALE, Ariz.** — August 28, 2007 — MWA Intelligence, Inc. (MWAi), a leader in remote asset management tools and mobile workforce automation systems and services today announced the extension of its Intelligent Service™ (IS) contract for an additional 18 months with IKON Office Solutions, the world's largest independent channel for document management systems and services.

“This contract extension ensures our field technicians and management have ongoing access to existing tools and data that have enabled IKON to support world-class service performance -- every call, every day,” said Brian Murphy, Vice President of Customer Services, IKON Office Solutions. “When we’re more productive, so are our clients. By ensuring automation and continuity of the dispatch process, we can connect our technicians directly to our customers quickly and efficiently, and the technician can immediately begin the problem resolution process.”

MWAi Intelligent Service delivers a modular and flexible implementation approach to most effectively manage mobile workers, parts and schedules. Features such as dispatch automation, integrated supply chain management for parts replenishment and enhanced reporting functions help IKON deliver optimal service performance.

“Ensuring productivity levels with Intelligent Service allows IKON to focus on what really matters, their customers,” said Michael Stramaglio, President and CEO of MWAi. “Our turnkey solution collects, manages and reports real-time and historical dispatch data, leading to the most efficient management of their service operations.”

About IKON Office Solutions, Inc. — IKON Office Solutions, Inc. ([www.ikon.com](http://www.ikon.com)) is the world’s largest independent channel for document management systems and services, enabling customers worldwide to improve document workflow and increase efficiency. IKON integrates best-in-class copiers, printers and MFP technologies from leading manufacturers, such as Canon, Ricoh, Konica Minolta, Kyocera Mita and HP, and document management software and systems from companies like Captaris, Kofax, EFI, eCopy and others, to deliver tailored, high-value solutions implemented and supported by its global services organization – IKON Enterprise Services. With fiscal year 2006 revenue of \$4.2 billion, IKON has approximately 25,000 employees in over 400 locations throughout North America and Western Europe.

About MWA Intelligence, Inc. — MWA Intelligence, Inc. offers leading-edge technologies, world-class customer service and expertise in the office equipment and utilities vertical markets. We deliver comprehensive solutions to companies in need of remote asset management and improved service standards. MWA Intelligence has developed a platform-independent approach to asset, service and mobile workforce management that is flexible and scalable to accommodate company's unique requirements and grow as your business model evolves. Our solutions drive greater customer satisfaction and profit to the bottom line. For more information, please visit: [www.mwaintelligence.com](http://www.mwaintelligence.com).

## **Contact**

Victoria Satran  
MWA Intelligence, Inc.  
VP of Marketing  
480.538.5929  
[victoria.satran@mwaintel.com](mailto:victoria.satran@mwaintel.com)