



MWAi Delivers MPS!

Automated Printer/MFP Diagnostics

National Field Service “Break/Fix” Capability

Automated Dispatch and Automated Service

Automated Procurement of Supplies

MPS Audit Tools

Scottsdale, Az – December 18, 2009 - MWA Intelligence, Inc. (MWAi), a leader in enterprise-class M2M (machine-to-machine) and M2P (machine-to-people) solutions and services, encourages you to plan on visiting the 2010 ITEX Show, March 3-5 in Las Vegas, Nevada! We have already launched our MWAi MPS package and we will be making a big splash in Vegas with an array of new and unique MPS offerings! This year’s ITEX is a “don’t miss” opportunity and we hope to see you there!

The MWAi, National Managed Print Services program (nMPS) was released at the MPS Conference October 2009 in Amsterdam, Netherlands. The strategy is simple in that we wish to provide, for the Hybrid dealer; the ability to support your SLA’s, manage your pricing, open and close service calls on a common industry ERP, and be able to see the call activity on a real time basis. Essentially controlling the level of service and the billing!

This National Managed Print Services business from MWAi, in conjunction with our partners, will revolutionize our industry. MWAi utilizes a team of 3,000+ technicians across North America to service and supply printers as well as providing IT support. With nMPS a dealer anywhere in The United States or Canada can implement a Managed Print Services (MPS) contract across North America. In addition to having the ability to manage your MPS fleet on a National basis, MWAi will be releasing a brand new software tool providing you with vital performance data fields you can utilize for benchmarking machine and service performance.

The nMPS Help Desk will provide a dealer's end user a secure 24/7 centralized call center acting as first level triage. After initial troubleshooting the nMPS call center will then dispatch technicians as needed. This allows a dealer to migrate into a national managed print service program that would normally be cost prohibitive. End users will have one point of contact for their print service, print supplies, and IT infrastructure, providing seamless support from coast to coast. Come and see us at ITEX and we will share more with you!

About MWA

MWA Intelligence, Inc. (MWAi) provides cutting-edge M2M (machine-to-machine) and M2P (machine-to-people) solutions and tools that support the exchange of real-time information. MWAi combines OEM relationships, technological innovation, and years of industry experience to meet and exceed all your MPS needs. MWAi manages and monitors locally and network connected imaging devices, automates meters directly to ERP, and bridges communication from machine to service technician – encouraging your dealer to embrace the Hybrid dealer concept! Solutions include: Intelligent Workforce (mobile field service management) Intelligent Service (dispatch automation, ERP/CRM integration), and Intelligent Assets (automated meter reading, remote asset diagnostics and management) and more.

For more information go to www.mwaintelligence.com

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